

**PRIVACY DISPUTE RESOLUTION SERVICES  
PRIVACY SHIELD IRM ANNUAL REPORT  
AUGUST 1, 2016, TO JULY 31, 2017**

Privacy Dispute Resolution Services (PDRS) is an Independent Recourse Mechanism supporting the EU-U.S. and Swiss-U.S. Privacy Shield Frameworks. PDRS submits this annual report to the International Trade Administration of the U.S. Department of Commerce to meet the requirements established in the frameworks to publish aggregate statistics regarding dispute resolution services provided. *E.g.*, see [Privacy Shield Supplemental Principal 11\(d\)\(iii\)](#).

**Privacy Shield-related Complaints Received**

No Privacy Shield-related complaints were received during the reporting period.

**Types of Complaints Received**

No Privacy Shield-related complaints were received during the reporting period.

**Dispute Resolution Quality Measures**

No Privacy Shield-related complaints were received during the reporting period.

**Outcomes of Complaints Received**

No Privacy Shield-related complaints were received during the reporting period.

Please contact [admin@PrivacyDisputeResolution.com](mailto:admin@PrivacyDisputeResolution.com) with any questions regarding this report.